

A. Controller\nYour personal data are processed by ŠKODA AUTO a.s., tř. Václava Klementa 869, Mladá Boleslav II, 293 01, the Czech Republic, Identification No.: 00177041, registered in the Register of companies kept by the Municipal Court of Prague under section B file No. 332 ("SKODA AUTO") as a controller, with the use of the single identity SKODA ID user account ("SKODA ID").\n\n**### B. General information**\nRegistration for the central SKODA ID user account\n\nYour personal data are processed by SKODA AUTO in order to provide you with the highest comfort when using our particular services, applications, internet web pages and their functions including SKODA AUTO portals. Thus, we provide you with single identity for single sign-on and use of our services. During provision of the services mentioned below, we may link particular personal data together from SKODA touchpoints based on their usage.\n\nCurrently, we use the personal data database after you sign in:\n\n- at SKODA OneApp\n- at MySKODA App,\n- at SKODA Connect App,\n- on MySKODA Portal,\n- during a visit of our internet pages in sections car configurator and e-shop.\n\nIn the future, we may extend the use of SKODA ID also in connection with other applications, website, services or other touchpoints.\n\nWe are authorised to process your personal data based on the consent granted by you. If you did not give your consent to us, we will not process your personal data for this reason. We may process your identification data, contact details, descriptive data, information on mutual communication and interaction and product technical data. \n\nSKODA AUTO uses the double opt-in process to complete registration, as well as to confirm the consent you have granted in this registration. An email will be sent to you to the email address provided, requesting you to confirm.\n\nApart from personal data required for the registration, you also have the option of entering other personal data, e.g. your name, your address or your contact details such as phone number, to complete your user account details

voluntarily in advance. You can use the SKODA ID to sign into SKODA AUTO services mentioned above. Instead of having to register again, you can access the services using the data entered when you first registered. If you do this, the services will be linked to the central user account. As a rule, the personal data will only be passed onto a service if it is essential for performance of the particular service. If you do not agree to this, you have the option of creating a separate user account to sign into the service that you have selected.

If you use the SKODA ID in connection with a third party service, the data will only be passed on if this is absolutely necessary for the use of the third party's service and the processing is therefore necessary to fulfil a contract between you and the third party, or is required to carry out pre-contractual measures, or is required for legal reasons.

Within the above-mentioned categories of recipients, your personal data will also be processed by the entity hosting the service, namely Volkswagen AG, Berliner Ring 2, 38440 Wolfsburg, Germany, registered in the Register of Companies of the Brunswick District Court under No. HRB 100484.

SKODA ID Portal

In the SKODA ID Portal you have the option of adding data to your SKODA ID voluntarily, or storing data there via connected digital services, and using this data in other connected digital services as part of the SKODA ID service. You can manage the personal data and the services associated with the user account on the SKODA ID portal (<https://skodaid.vwgroup.io>). The personal data displayed in the SKODA ID Portal relates exclusively to the personal data entered by you during use of the portal. Your data is stored for the duration of its existence in SKODA ID. The aim of the digital services is to fascinate the customers with their range of services. The customer benefit will be largely increased by using several digital services linked to the SKODA ID due to remaining of personal data within the SKODA ID customer account. Customer relations will be improved by the simplified usage.

You may view, amend or delete your personal data entered

in the user account using the "Personal Data" and "Contact" menu options. Your data will be deleted unless we are legally obliged to store or retain it for a longer period (e.g. due to statutory retention periods). If the data is still required for the settlement of outstanding transactions, deletion will take place only once these transactions have been settled.\n\nYou also have the option of deleting your entire user account via the "Account settings" menu on the SKODA ID portal. If you wish, all of your personal data will be deleted unless SKODA AUTO is entitled or obliged to store the data for other reasons (as mentioned above). In this case, the data is erased as soon as this reason becomes invalid. Services that require a SKODA ID user account can then only be used if you create a new user account.\n\nDisclosure to third parties and storage of this data in the context of registration and use by third parties requires your express consent. Your data will be stored for the duration of its existence in SKODA ID.\n\nI. Confirmation of minimum age\n\nYou must be at least 16 years of age to use SKODA ID.\n\nThe digital services of SKODA AUTO are focused on individuals with vehicle relation and associated age. Only by determination of the minimum age can be assured that digital services are only used persons on which the digital services are focused on. Furthermore, SKODA AUTO complies with the special protection of individuals under the age of 16 by prohibiting the general access to all connected services.\n\nII. Declaration of consent for advertising and market research\n\nIf you would like to receive personalised advertising (in particular information on existing and new products, discount campaigns, service and loyalty programs, distribution of customer magazines, customers) you can order advertising materials. In such cases, the following data will be processed for the purpose of supplying advertising materials pursuant to and subject to the consent you have provided: surname, first name, e-mail address and/or telephone number. You can withdraw your consent at any time within the SKODA ID Portal.\n\nIII. Disclosure of information\n\nWe

commission service providers as part of the processing of your enquiries and your usage of our services. Personal data will be transferred to third parties only insofar as this is necessary for contract execution and in particular for the provision of services.

\n\n### C.\tSafety\nSKODA AUTO takes technical and organisational security measures to protect your personal data, which SKODA AUTO manages against manipulation, loss, destruction, and against access by unauthorised persons. Our security measures are state-of-the-art, and undergo continuous improvement in line with technological development.\n\n### D. \tAnonymous data collection\nYou can use individual services of this app without informing us who you are. In this case, no personal data will be collected, processed or used.\nIt is perfectly possible to access some of SKODA AUTO services without giving us any information about your identity. In this case, we will only automatically collect the following log data:

- \n\n- an anonymous cookie ID, which does not allow your IP address to be identified,**
- \n- the operating system and web browser you are using, and your selected screen resolution,**
- \n- the type of device and browser used, e.g. "iPhone 7 & Safari",**
- \n- the date, time and duration of your visit,**
- \n- the services from which you have come to us,**
- \n- type and time of action, e.g. login, logout and the selected login method,**
- \n- location from which the login has been completed\nas part of our security strategy.\n\n### E.\tYour rights\nYou may exercise the following rights vis-a-vis SKODA AUTO at any time without cost. Further information regarding the administration of rights can be found on the webpage: <http://www.skoda-auto.cz/sluzby/ochrana-osobnich-udaju>**

\nDuring the processing of your personal data, no decision-making based solely on automated processing, including profiling, occurs.\n\nRight of access: You have the right to request information from us about how your personal data are processed and request copies there of.\n\nRight of rectification: You have the right to request that we correct any personal data relating to you, which is incorrect or

incomplete.

Right to erasure: You have the right to request the erasure of your data if any of the conditions stated in GDPR Article 17 exists. You may then request, for example, the erasure of your data, providing the purpose for which they were gathered is no longer necessary. Furthermore, you may request erasure if we process your data on the basis of your consent and you revoke this consent.

Right to restriction of processing: You have the right to request restrictions on the processing of your data if the conditions of GDPR Article 18 exist. This is the case, for example, if you dispute the correctness of your data. You may request that processing is restricted for as long as it takes to examine the correctness of your data.

Right of objection: If processing is based on an overriding interest of SKODA AUTO or if your data are used for the purpose of direct marketing, you have the right to object to the processing of your data. An objection is permissible if processing is either in the public interest or in the exercise of official authority or on account of a justified interest of SKODA AUTO or of any other third party. In the event of objection, you are kindly requested to notify us of your reasons for objecting to data processing. Besides this, you also have the right to object to data processing for the purpose of direct marketing. The same applies to profiling, if this is related to direct marketing.

Right to data portability: If data processing is based on consent or on the performance of a contractual obligation and this is done by way of automated processing, you have the right to receive your data in a structured, commonly used machine-readable format and to transfer them to another data processing provider.

Right of revocation: If data processing is based on consent, you have the right to revoke your consent at any time with effect for the future on <https://gdpr.skoda-auto.com/> or the contact data stated in the Legal notice.

Right of complaint: You also have the right to lodge a complaint to a supervisory authority about the way we process your data. You may lodge a complaint with the competent authority of SKODA AUTO: Úřad pro ochranu

osobních údajů

Pplk. Sochora 27

170 00 Praha 7

+420 234 665 111

<http://www.uoou.cz>

nor the relevant supervisory authority according to your residence, if you consider that our processing of your personal data infringes applicable law. Contact details for all EU Supervisory Authorities can be found here:

http://ec.europa.eu/newsroom/article29/item-detail.cfm?item_id=612080

F. Your contact partner: Data Protection Officer

Our Data Protection Officer is on hand as a contact partner for all matters related to data protection. You can also contact our Officer if you wish to exercise any of your rights. Please contact:

ŠKODA AUTO a.s.

Data Protection Office

ntř. Václava Klementa 869

Mladá Boleslav II

293 01 Mladá Boleslav

<http://www.skoda-auto.cz/osobni-udaje/>

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