Terms of Use of the We Charge Charging Service

Version: September 2026

1. Scope of application, conditions of registration

1.1 These terms of use of the We Charge Charging Service ('Terms of Use') govern the use of the We Charge Charging Service, which allows charging of electric vehicles at public charging points ('We Charge Charging Service').

1.2 Any customer who is fully legally competent to validly enter into contracts ("Customer") and domiciled or ordinarily resident or having their place of business in the European Union, Switzerland, the UK, or Norway may register and use the We Charge charging service subject to these Terms of Use.

1.3 The contracting party for the charging service is Elli Mobility GmbH, Karl-Liebknecht-Straße 32, 10178 Berlin, registered in the commercial register of the district court of Charlottenburg, under HRB 274616 B (hereinafter referred to as 'Elli'); Telephone number: 00800 355 411 11; Email: info@elli.eco; see Section 4.4.

1.4 The We Charge Charging Service is used via the Volkswagen App ('App'), a mobile application provided to the Customer by Volkswagen AG, Berliner Ring 2, 38440 Wolfsburg, Germany, entered in the register of companies at Brunswick District Court, Germany, under the register No. HRB 100484 ('Volkswagen AG'), for download via an app store from the relevant provider. The registration for and use of App are not subject to these Terms of Use but are subject to terms and conditions for the App agreed separately with Volkswagen AG.

1.5 The We Charge Charging Service only covers the charging stations displayed in the App ('Connected Charging Infrastructure'). The We Charge Charging Service enables the Customer to charge electric vehicles at Connected Charging Infrastructure in the entire territory of use (cf. Item 1.2) via the App, via an RFID card issued by Elli (see Item 4.1 for more details) or via the Plug & Charge functionality (authentication via the vehicle).

1.6 The latest versions of these Terms of Use can be viewed in the App under “Legal Notice” as well as additionally saved and printed under this [link]((https://consent.vwgroup.io/consent/v1/texts/Elli_Charging_VW_Group_Charging_GmbH/gb/en-GB/termsofuse/latest/pdf). Previous versions of the Terms of Use can neither be viewed under the link nor in the App. The texts of the contracts concluded by the Customer according to previous Terms of Use will not be stored for access by the Customer.

1.7 Contracts according to these Terms of Use can be concluded in the official language(s) of Customer's domicile or place of ordinary residence.

2. Amendments to these Terms of Use, plans or prices

2.1 Elli reserves the right to make future changes to these Terms of Use and the agreed tariff provisions (see Section 3.3 for further details) (collectively referred to as the ‘Terms’), excluding prices, which are governed by Section 2.2. Such changes are typically made to improve services, enhance security for the customer or Elli, adapt to market conditions, or reflect changes in applicable law. In any event, the customer’s legitimate interests will be duly considered whenever changes are made. The following rules apply to any modification of these Terms:

(a) With a notice period of at least 6 weeks prior to the commencement of the validity of the new terms, Elli shall notify the customer of the new terms and conditions in text form.

(b) The customer has the right to object to the changes in text form until the conditions come into force. Dispatch of the objection is sufficient to meet the deadline.

(c) If the customer does not object in due time in accordance with point (b), the new terms and conditions shall be deemed accepted and contractually agreed.

(d) If the customer objects in due time within the meaning of point (b), Elli has a special right of cancellation for the entire contract.

(e) As part of the declaration in accordance with point (a), Elli will inform the customer of their right to object in accordance with point (b) and that silence is deemed to be acceptable.

2.2 Elli reserves the right to adjust the plan fees (see Section 3.3) in a reasonable manner for the customer, solely to the extent required to offset cost and price increases incurred by Elli. These may include, for example, higher procurement costs for Elli, increased taxes or charges, or other costs arising from statutory, judicial, or regulatory requirements impacting the procurement, transmission, distribution, wheeling, grid use, or consumption of charging electricity. Elli shall explicitly notify the customer of any intended changes via email. The corresponding change will take effect once the customer confirms it or provided they do not disable automatic tariff renewal. If the customer does not confirm the change, it will not apply to them; in such cases, Elli reserves the right to terminate the contract upon one month's notice. Should the customer choose to leave automatic renewal enabled, the contract will extend at the updated rates. If the customer disables automatic renewal, the new prices will not apply, as the contract will not be renewed.

3. Registration and requirements; concluding the contract and selecting a plan

3.1 To use the We Charge Charging Service, the Customer requires a 'Volkswagen ID', a centralized digital user account and privacy management tool. Volkswagen ID is provided to the Customer by Volkswagen AG, Berliner Ring 2, 38440 Wolfsburg, Germany, entered in the register of companies at Brunswick District Court, Germany, registration No. HRB 100484 ('Volkswagen AG'). The registration for and use of Volkswagen ID are not subject to these Terms of Use but are subject to terms and conditions for Volkswagen ID agreed separately with Volkswagen AG.

3.2 To register for the We Charge Charging Service, the Customer must agree to the use of data already stored in their Volkswagen ID and fill in the additional necessary information. The Customer must ensure that the information is accurate and complete. In particular, as communication with the Customer will include email correspondence, the Customer must have a valid email address and access to the associated email account. Once registered, the Customer will receive an email at the email address provided for the user account confirming the receipt and details of registration.

3.3 When ordering the We Charge Charging Service, the Customer may choose between different charging tariffs ('Plans'). Details of the Plans can be found in the Plan specifications and are displayed during selection.

3.4 Once a Plan has been selected, the Customer must save a valid payment method for processing payments and transactions. Once the payment method has been validated, the Customer may complete the order by confirming acceptance of these Terms of Use.

3.5 The Customer will receive an email at the email address provided for the user account confirming the order and displaying the contract details (including the selected Plan) and containing these Terms of Use ('order confirmation'). The order confirmation is also the automatic confirmation of the receipt of your order. The contract shall take effect when the order confirmation becomes available in the Customer's email account.

3.6 In the event that the Volkswagen ID is blocked or deleted, the We Charge charging service can no longer be used. Customer support will also no longer be available. If the customer has an active charging contract with Elli, the Volkswagen ID cannot be blocked or deleted, as it is required for the provision of the services. Before the customer can delete or block their Volkswagen ID, they must first terminate their contract in due time in accordance with the contractual term (for further details on termination, see Section 10).

4. Scope of service, charging sessions, access to charging infrastructure, service restrictions

4.1 On conclusion of the contract, the Customer is able to carry out charging sessions at Connected Charging Infrastructure located via the App in the coverage area and purchase power. Alternatively, the Customers can authenticate their identity using a card with the radio-frequency identification function ('RFID card') sent by Elli to the Customer by post and use this to carry out charging sessions. Before using the RFID card for the first time, the Customer must activate the RFID card in the App. Following activation, the RFID card is enabled for use at Connected Charging Infrastructure. In some cases, the card is not enabled immediately, and there is a time lag in the duration of up to one week. In addition, the customer can also authenticate their identity via the vehicle using the Plug & Charge functionality if the vehicle supports this function. The installation of the necessary certificate in the vehicle must be carried out via the app of the respective vehicle manufacturer before the charging process begins. The customer can obtain more information on this from the seller of the vehicle or directly from the car manufacturer.

4.2 In rare cases authentication not initiated via the app might be possible at the stations, where no price preview can be shown in the mobile app. Prices at such stations are in accordance with Item 8.2.

4.3 The charging contract authorises the customer to conclude individual contracts in accordance with Section 4.4 and, following their conclusion, to purchase electricity from Elli (see Section 4.4). Within the framework of the charging contract and the applicable plan tariffs, customers may not contract directly in their own name with charge point operators.

4.4 Individual contracts for the purchase of electricity ('Individual Contracts') shall be entered into between Elli and the customer under these Terms of Use for networked charging infrastructure.

4.5 An Individual Contract for a charging session takes effect between Elli (see Section 4.4) and the customer. Once the Individual Contract is executed, the customer has the right to obtain electricity from Elli at the charge point (see Section 4.4). While charging takes place, the operator of the networked charging infrastructure supplies electricity to Elli immediately (within a logical second) before Elli delivers that electricity to the customer.

4.6 Elli shall make all reasonable efforts to ensure the uninterrupted availability of the We Charge charging service and to restore such availability without undue delay in the event of a disruption. However, instances of force majeure (military conflicts, natural disasters, industrial action, epidemics, pandemics, embargoes, terrorist attacks, etc.) or necessary maintenance, repair, update, or other work on the technical facilities of Elli or a third party (in particular the charging infrastructure of the relevant operator) used to provide data, content, information, or transmission capacities may lead to unavoidable, temporary disruptions or reductions in performance (speed) of the We Charge charging service. Furthermore, heavy simultaneous use of the We Charge charging service or the networked charging infrastructure by numerous users may result in reduced performance (speed) of the We Charge charging service.

4.7 Elli accepts no liability for the operation of the charging infrastructure shown in the app. Elli is unable to guarantee the availability of, or access to, particular public charge points (see Section 14.4).

4.8 The customer is not permitted to charge vehicles at publicly accessible charging points that the customer operates himself (possibly via a company) using the We Charge charging tariff. This also applies if the customer is personally known to or related to the charging point operator or uses the charging tariff commercially in any other way or supports this use. This does not affect the customer's right to use charging stations operated by him/herself that are exclusively for his /her own use.

5. Mobile data connection

5.1 Using the We Charge Charging Service on the App requires a fully working and sufficiently charged mobile device.

5.2 The creation of the mobile data connection via mobile data between the App and the internet is the sole responsibility of the Customer and is not part of the We Charge Charging Service. A SIM card with activated data option and a valid mobile telephone contract is required and is the sole responsibility of the Customer.

5.3 Use of the SIM card or mobile data connection is strictly subject to the terms agreed between the customer and their telecommunications provider under their mobile contract. This applies especially to any connection and roaming costs. Customers are recommended to select a mobile plan with sufficient data volume. Elli is not responsible nor shall accept any liability for these matters.

5.4 The mobile data connection and its performance (speed) depend on factors beyond Elli's control and scope of performance. These include in particular:

a. adequate mobile reception at the location of the vehicle,

b. presence of interference, impairment or interruption of the mobile reception caused by tunnels, garages, underpasses or other interfering influences (weather conditions such as thunderstorms, disrupting equipment, buildings, bridges or hills, high usage levels in the mobile network for the cell in question etc.).

5.5 Use of the We Charge Charging Service using the RFID card or the Plug & Charge functionality shall remain unaffected.

6. Usage rights

The Customer is granted a non-exclusive, non-transferable and non-sublicensable right to use the We Charge Charging Service in accordance with these Terms of Use. The Customer is not entitled to provide third parties with access to the We Charge Charging Service via the App, the RFID card, or the Plug & Charge functionality. Use is territorially limited to the European Union, Switzerland, the UK and Norway.

7. The Customer's responsibilities

7.1 The We Charge charging service is intended for personal use only. The service is strictly limited to the charging of electric passenger vehicles that are privately used for non-commercial purposes. Any other use of the service for any purpose whatsoever is expressly prohibited. Customers are required to use the We Charge charging service strictly for personal, non-commercial purposes.

Account sharing is prohibited. For the purposes of these Terms of Use, the term 'Account' refers to the personal, non-transferable user account created by the customer to access and use the We Charge charging service. Account sharing includes in particular:

- sharing Account login credentials (such as username or password) with any third party,
- using or sharing a single RFID card for the charging of more than one vehicle on a regular basis.

We reserve the right to exclude customers from the charging service by blocking or terminating their account following an independent review should they violate these terms. This also applies to any other unusual use of the charging service, in particular if the regular monthly charging volume exceeds 300 kWh. The independent review takes into account factors such as the frequency of the charging volume being exceeded and the extent to which this is exceeded, the total amount of electricity charged, registration data, and other usage patterns. The customer will be notified when his/her account is blocked or terminated.

7.2 When using the We Charge Charging Service, the Customer must comply with general statutory regulations, in particular the applicable road traffic laws and regulations, and observe traffic signs.

7.3 The Customer is responsible for ensuring before the start of a charging session that purchasing a charging session via the App is available for the charging station in question. For full functionality of the We Charge Charging Service, the Customer must activate the GPS function in the settings menu of their mobile device. The Customer may deactivate the GPS function again at any time or carry out their charging sessions using only the RFID card or the Plug & Charge functionality.

7.4 The Customer is responsible for starting, running and ending the charging session in an orderly manner. The Customer undertakes to use the charging infrastructure with care and for the intended purpose. In particular, the Customer shall observe the conditions for using the individual charging stations.

7.5 In the event of theft or loss of a RFID card, the Customer must deactivate the missing RFID card immediately via the App. All costs for charging sessions incurred prior to deactivation of the RFID card which was culpably delayed shall be borne by the Customer.

7.6 The customer acknowledges that parking time at public charging stations may be limited by the terms and conditions of the infrastructure owner, as well as by local traffic regulations or other applicable rules. The customer therefore undertakes to vacate the charging infrastructure mentioned in Section 41 of these Terms of Use and/or the associated parking spaces within 30 minutes of the end of a charging session. Under no circumstances may an uninterrupted connection to an AC charging station exceed twelve hours, nor an uninterrupted connection to a DC charging station exceed four hours. The customer shall be liable to Elli for all costs arising from a breach if the customer culpably violates this provision.

7.7 The plans agreed with the customer are non-transferable to third parties. The customer is required to notify Elli in writing of any change of residence or habitual residence to abroad at least four weeks prior to moving.

8. Plans and prices

8.1 Prices are determined by the Plan selected by the Customer in the App. The applicable Plans and prices can be viewed in the App.

8.2 Charging sessions at Connected Charging Infrastructure that fall under Item 4.2 during time of authentication, may be priced at a different price point. Detailed information can be found in the applicable conditions for the selected Plan.

8.3 Before the Customer starts a charging session, the price components for such charging session (e.g. amount per kW/h or per minute) according to the agreed tariff plan are displayed in the App. This also applies if the Customer uses the RFID card or the Plug & Charge functionality. Charging sessions shall be exclusively subject to the price components displayed in the App. Price Indications at Connected Charging Infrastructure may differ from the price components displayed in the App and do not apply to the charging sessions carried out according to these Terms of Use.

8.4 All prices and price components stated and displayed include statutory VAT and are thus final prices. This shall form the basis for a binding final invoice.

8.5 Users may view details of their charging sessions—including total duration and energy volume—in the app's charging history as soon as the session data is delivered to Elli by the charge point operator. Depending on the operator, data transmission may be delayed and may not take place immediately after the charging session ends. This data serves as the basis for Elli's invoicing upon receipt.

8.6 Time-limited 'credit' as part of special Plans/promotions is not transferable, cannot be paid out and shall expire at the end of the contract period stated in the Plan, even if not all of it has been used.

8.7 Special discounts may be offered from time to time, to which special conditions might apply according to the offer.

8.8 An additional invoice shall be created for charging sessions which take place during the contract period but are only recorded for invoicing purposes after the contract period has come to an end. The contractual and payment conditions in place in accordance with the relevant agreed Plan shall apply at the time of the charging session.

9. Billing and payment conditions

9.1 All charging sessions carried out via the app, the customer's RFID card, or the Plug & Charge function will be billed to the customer. Before starting a charging session via the app, it is possible to pre-authorize an amount on the payment method stored by the customer. The customer will be shown whether an amount has been pre-authorized and what amount has been pre-authorized before the start of the charging session. Following billing, the actual amount owed for the charging session is billed to the payment method. If the invoiced amount is lower than the pre-authorized amount, the difference will be released. If the invoiced amount is higher than the pre-authorized amount, the difference will be debited subsequently. After each charging session, the customer receives an invoice by e-mail in line with the country-specific requirements. The invoice also shows all amounts redeemed and charged in relation to voucher codes or other discounts stored in the app. The charging sessions can also be displayed in the app. Charging sessions may be invoiced up to three months after the charging session has been completed owing to possible delays in the transfer of data required for invoicing by the charging station operators.

9.2 Subsequent invoicing expressly does not imply any crediting of the charging processes for the customer.

9.3 Payment of the invoice shall be made using the stored means of payment.

9.4 The monthly costs incurred, if any, shall be billed separately or with one of the invoices in that month and shall be debited at the latest on the fifth working day after the invoice is issued via the stored means of payment.

9.5 If a direct debit payment fails, Elli reserves the right to provide the customer with alternative payment methods.

9.6 Should the customer materially breach their payment obligations, Elli reserves the right to immediately suspend access to the We Charge charging service to mitigate further loss.

This is deemed to be the case if the total amount of outstanding invoices exceeds €25 or if at least two separate invoices have not been paid.

Access to the We Charge charging service will be restored immediately once the total outstanding balance and all outstanding invoices have been settled.

10. Contract duration, termination

10.1 The duration of the contract is based on the applicable conditions for the selected Plan.

10.2 For fixed-term contracts, ordinary termination without cause is not permitted; this does not apply to Customers with domicile or ordinary residence in Denmark if the fixed term the contract exceeds six months. Customers with domicile or ordinary residence in Denmark may terminate fixed-term contracts with a runtime exceeding six months with one month's notice to the end of the month, once five months have passed since the conclusion of the contract. At the end of the agreed term, the contract ends automatically without requiring termination. Contracts without a fixed term may be terminated with a notice period of four weeks to the end of the month.

10.3 Should the customer relocate their primary address or habitual residence abroad (see Section 7.7), either party may extraordinarily terminate the contract with effect from the date of relocation. The customer may enter into a new tariff plan subject to the terms and conditions of their new country of residence or habitual residence.

10.4 The right to termination without notice for good cause shall remain unaffected in any case.

10.5 All terminations must be effected in text form by email to volkswagen-support@elli.eco or by post to Volkswagen Group Charging GmbH, Karl-Liebknecht-Str. 32, 10178 Berlin, Germany or via the termination button in the app.

10.6 The Customer's right and procedure to cancel the contract within 14 days after conclusion is set out in Annex to these Terms of Use.

10.7 Upon termination of the contract, Elli shall deactivate the customer’s RFID card. The customer is obliged to dispose of the card in accordance with the statutory provisions applicable in their country. If necessary, Elli shall also deactivate and delete the certificate required for Plug & Charge in the relevant system.

11. Changing and Discontinuation of the We Charge Charging Service

11.1 Advances in internet-based services sometimes necessitate continuous service development and adaptation to new technical environments or evolving user habits. Accordingly, Elli reserves the right to alter the look and feel of the We Charge charging service within the app at any time.

11.2 In addition to Section 11.1, Elli may adjust the We Charge charging service presented in the app in a manner and to an extent that is reasonable for the customer, insofar as this is necessary to correct inaccurate information and data or due to a change in material circumstances beyond Elli's control. The latter applies in particular in the event of changes to applicable law or case law, cybersecurity measures, or changes to or the discontinuation of the technical infrastructure required to operate the We Charge charging service.

11.3 To ensure a uniform user experience for all customers, Elli reserves the right to modify features of the We Charge charging service within the app, provided such adjustments remain foreseeable, objectively justified, minor, and reasonable for the customer, even where the conditions under Section 11.2 are not fulfilled. Specifically, Elli may substitute existing features with alternative, equivalent functionality.

11.4 Elli reserves the right to deliver the We Charge charging service through an alternative mobile app offering equivalent functionality to the current app, provided that the customer can reasonably continue accessing the We Charge charging service via such alternative technical solution.

11.5 Where Elli implements changes to the We Charge charging service shown in the app under Sections 11.1 to 11.4, Elli reserves the right to suspend the We Charge charging service if, following a request, the customer does not download the latest app version within a reasonable timeframe.

12. Customer Care

You can contact customer support by email at wecharge-support@volkswagen.de or by phone (Finland: 990800 43347328, Hungary: 001800 - 433 473 28, all other countries: 00800 - 433 473 28). Customer support is available in English as well as the official languages of your country of residence or usual place of abode. Calls to customer service are charged at your telecom provider's standard basic rate.

Please note that in some countries we are unable to offer our customer service in the relevant local language, only in English or, optionally, in other languages that are available via our Customer Interaction Center (CIC). This may also apply to other countries in the future. Please also note that we are also able to offer AI-based customer service (e.g., smart chatbots, translation and other tools, automatic transcription).

13. Warranty

13.1 The customer's warranty rights provided by law remain unaffected. No further warranty is given unless expressly agreed in writing.

13.2 To assert Customer's warranty rights, Customer can contact the customer service; cf. Item 12.

14. Obligations of Elli and Liability

14.1 Unless otherwise provided in Sections 14.2–14.5, Elli shall be liable in accordance with the statutory provisions of applicable law.

14.2 Elli accepts no liability for any loss or damage resulting from improper or culpable use of the We Charge charging service in breach of these Terms of Use. This specifically includes situations where the vehicle driver is distracted from the road by using the We Charge charging service while driving, resulting in an accident. The driver remains solely responsible for complying with all applicable road traffic laws and regulations at all times.

14.3 Elli accepts no liability for any loss or damage resulting from the customer selecting an insecure password for the Volkswagen ID or failing to maintain password confidentiality. Furthermore, Elli accepts no liability for loss or damage caused by any third party whom the customer has permitted to access the We Charge charging service.

14.4 Elli accepts no liability for the accuracy, completeness, content, correctness, currency, or quality of any third-party information displayed via the We Charge charging service. This applies specifically to data concerning charging stations and their real-time availability.

14.5 The limitations of liability under Sections 14.2 to 14.5 do not apply in respect of intent, gross negligence, fraud, death or personal injury, mandatory product liability under statutory law, fraudulent concealment of a defect, guarantees, or the breach of material contractual obligations (also referred to as the 'cardinal obligations') by Elli to the customer.

14.6 The limitations of liability under Sections 14.2 to 14.5 do not apply in respect of intent, gross negligence, fraud, death or personal injury, mandatory product liability under statutory law, fraudulent concealment of a defect, guarantees, or the breach of material contractual obligations (also referred to as the ‘cardinal obligations’) by Elli to the customer.

15. Applicable law

15.1 Any disputes arising from or in connection with these Terms of Use and the individual contracts concluded in each case shall be governed exclusively by the law of the Federal Republic of Germany; the UN Convention on Contracts for the International Sale of Goods shall not apply. The mandatory consumer protection provisions under the law of the country in which the customer is domiciled or has his/her habitual place of residence shall remain unaffected.

16. Dispute Resolution

16.1 The following information on consumer arbitration and online dispute resolution only apply to consumers residing in the European Union and does not affect the statutory dispute resolution regulations that may exist in countries outside the European Union.

16.2 With the exception of consumer arbitration for energy supply contracts, Elli is neither willing nor obliged to participate in dispute resolution proceedings before a consumer arbitration board.

16.3 The European Commission provides a platform for out-of-court online dispute resolution, which can be accessed at www.ec.europa.eu/consumers/odr. On this platform, consumers can find a list of dispute resolution bodies that can assist with the out-of-court settlement of disputes.

16.4 Where the customer is a consumer with their residence or habitual residence in the Czech Republic, they are entitled to alternative dispute resolution in connection with the charging contract with Elli pursuant to Section 11(2) of Act No. 391/2015 Coll. on Alternative Dispute Resolution, as amended, and Sections 20d et seq. of Act No. 634/1992 Coll. on Consumer Protection, as amended, through the Czech Trade Inspection Authority (www.coi.cz). A customer who is a consumer residing or habitually resident in the Czech Republic may petition for the initiation of an alternative dispute resolution procedure with an out-of-court dispute resolution entity if they are dissatisfied with how Elli dealt with their complaint, or if they consider that Elli has breached their rights and Elli has failed to respond to the complaint within 30 days of sending. Out-of-court dispute resolution for consumer disputes is initiated at the customer's request. The request may be made in writing, orally (taken down in minutes), or electronically via the online form on the website of the Czech Trade Inspection Authority or via the Czech Consumer Association website. The request must be lodged within one (1) year of the date on which the customer first raised the subject matter of the dispute with Elli. Before applying for alternative

dispute resolution, the customer must first attempt an amicable direct resolution with Elli. Nothing in this Section 16 shall prejudice or restrict the consumer's right to pursue their claim before a court of competent jurisdiction.

----- Annex -------

I. Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day on which the contract was concluded.

To exercise your right to cancel, you must notify Elli Mobility GmbH ('Elli') (Elli Mobility GmbH, Karl-Liebknecht-Str. 32, 10178 Berlin; email: info@elli.eco Finland: 990800 43347328, Hungary: 001800 - 433 473 28, all other countries: 00800 - 433 473 28) of your decision to cancel this contract by way of a clear statement (e.g. a letter sent by post or an email). Optionally, you may also use the model cancellation form included in Section III.

To meet the withdrawal deadline, it is sufficient for you to send notification that you are exercising your right of withdrawal before the withdrawal period has expired.

II. Effects of withdrawal

Effects of withdrawal

III. III. Model withdrawal form

To: Elli Mobility GmbH

Postal address: Volkswagen Group Charging GmbH, Karl-Liebknecht-Str. 32, 10178 Berlin, Germany;

Email: info@elli.eco

Hotline: 00 800 3554 1111

I/We (*) hereby give notice that I/We (*) withdraw from my/our (*)] contract I/we (*) concluded Ordered on (*)/received on (*)

I/We (*) hereby give notice that I/We (*) withdraw from my/our (*)] contract I/we (*) concluded Ordered on (*)/received on (*)

Name of the consumer(s):

Address of consumer(s):